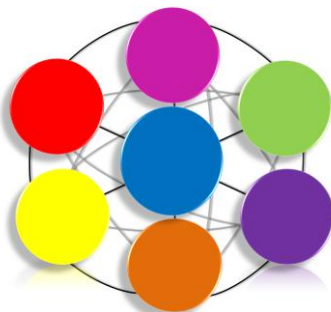


Community Access to Resources through Enhanced technology Application for Provider & Public (CAREAPP)



Vanda Lerdboon, MPH

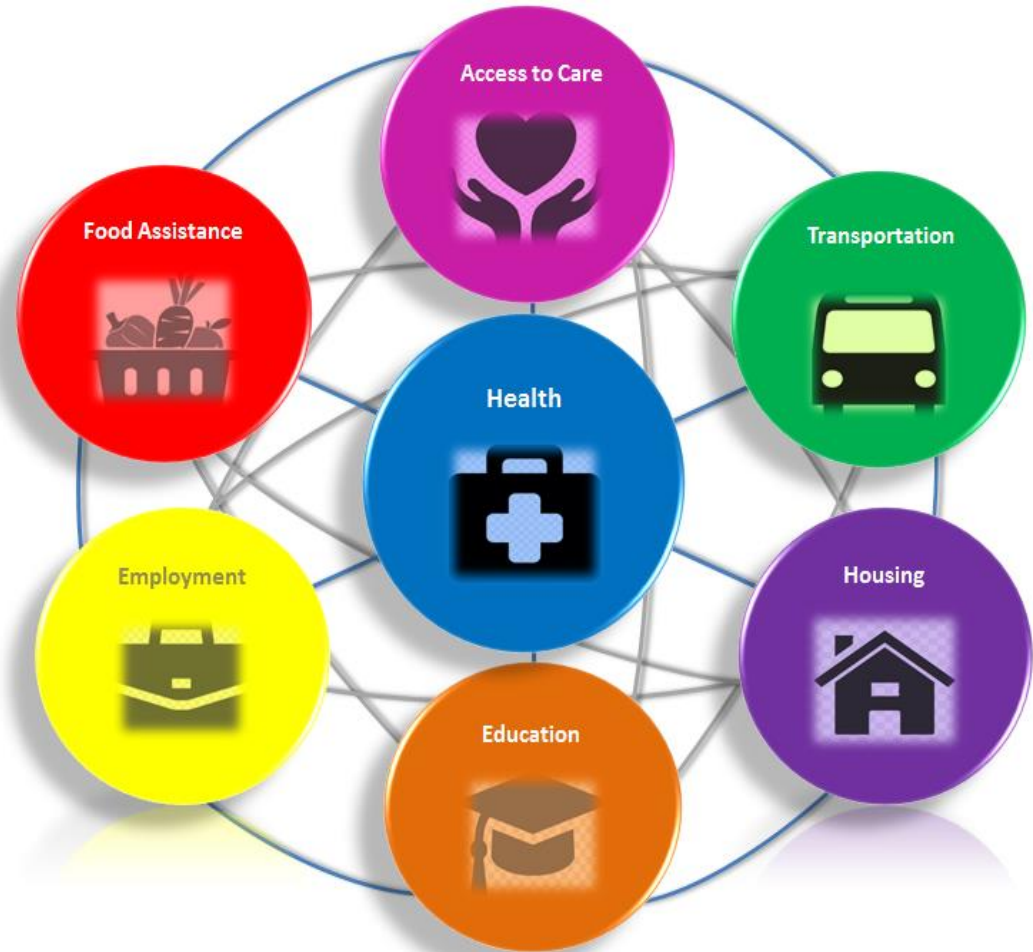
Director of Health Promotion Initiatives, Howard County Health Department

October 27, 2016

CAREAPP Concept

The **social determinants of health** are the conditions in which people are born, grow, live & age, and the wider set of forces & systems shaping the conditions of daily life.

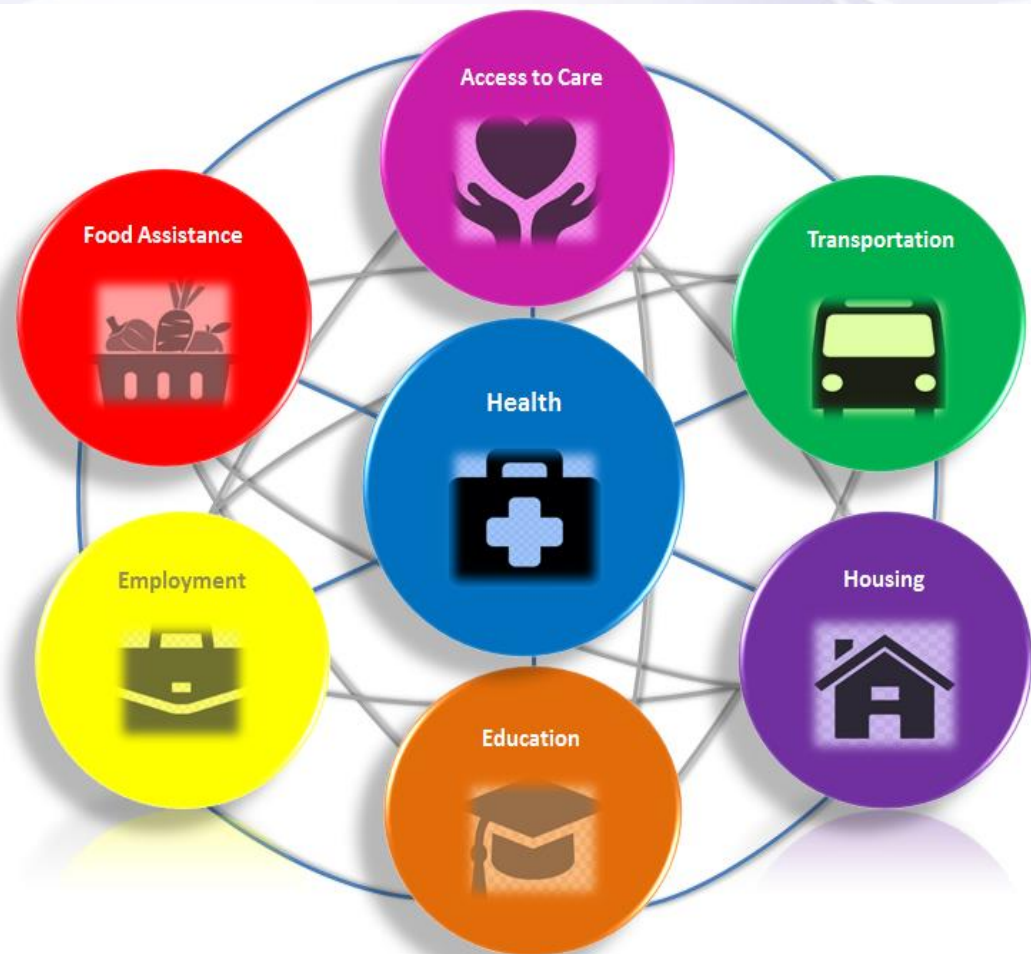
-WHO



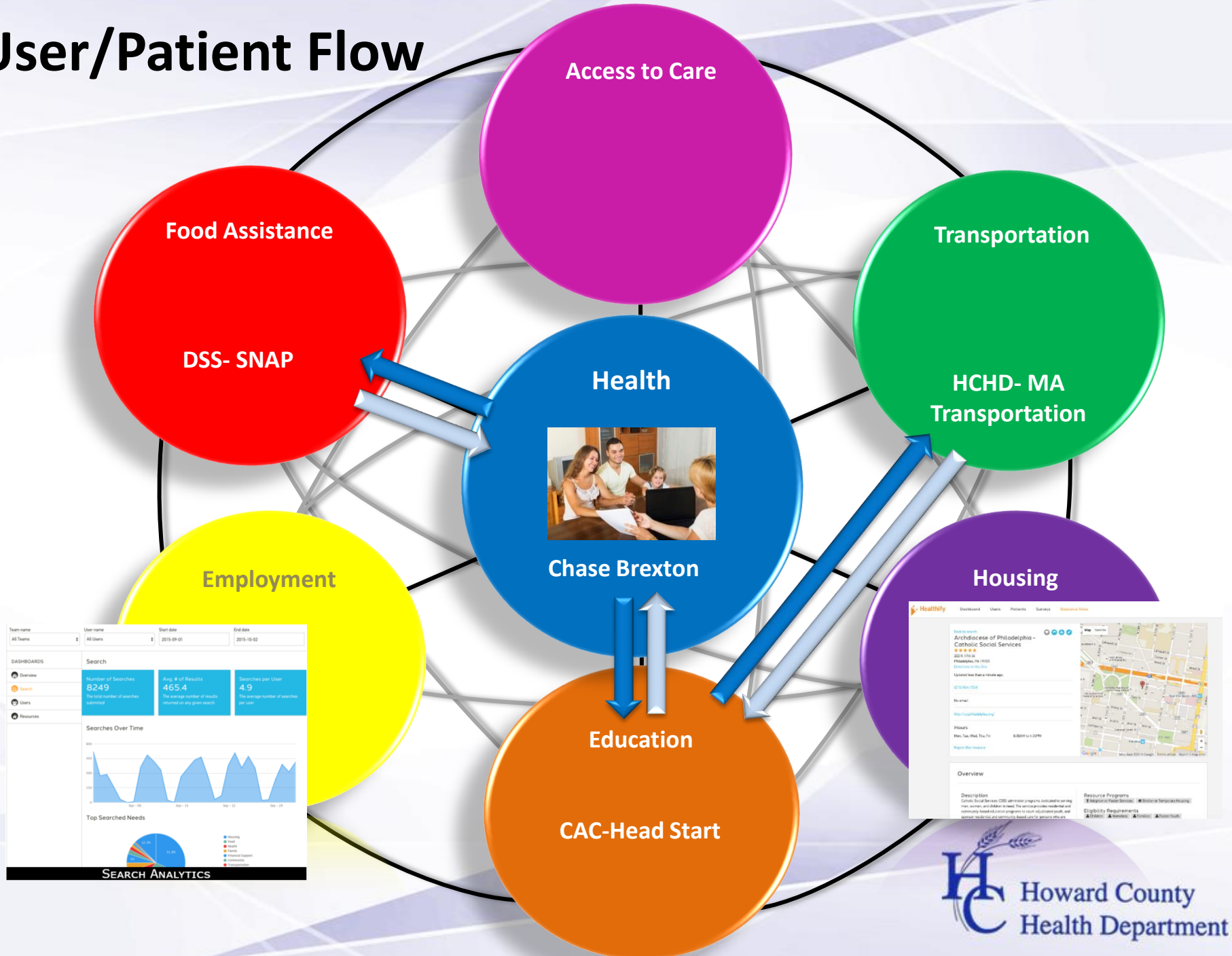
CAREAPP Project

Unique Features:

1. Web-based risk assessment screening tool
2. Updated & searchable community resource directory
3. Electronic bi-directional referral tracking system



User/Patient Flow



CAREAPP Project Hypothesis



If we are able to:

utilize **CAREAPP technology** to identify clients' unmet social needs;

to connect clients to resources more efficiently & effectively;

to track the clients' referral process completely

Then we expect to:

Improve the ability to assess individual & community needs for SDOH services



Improve the ability to enhance care coordination between agencies



Increase client and provider satisfaction with care coordination services



Increase identification & understanding of unmet health and social needs in HC



Reduce health care costs

CAREAPP

Community Based Organizations (CBOs)

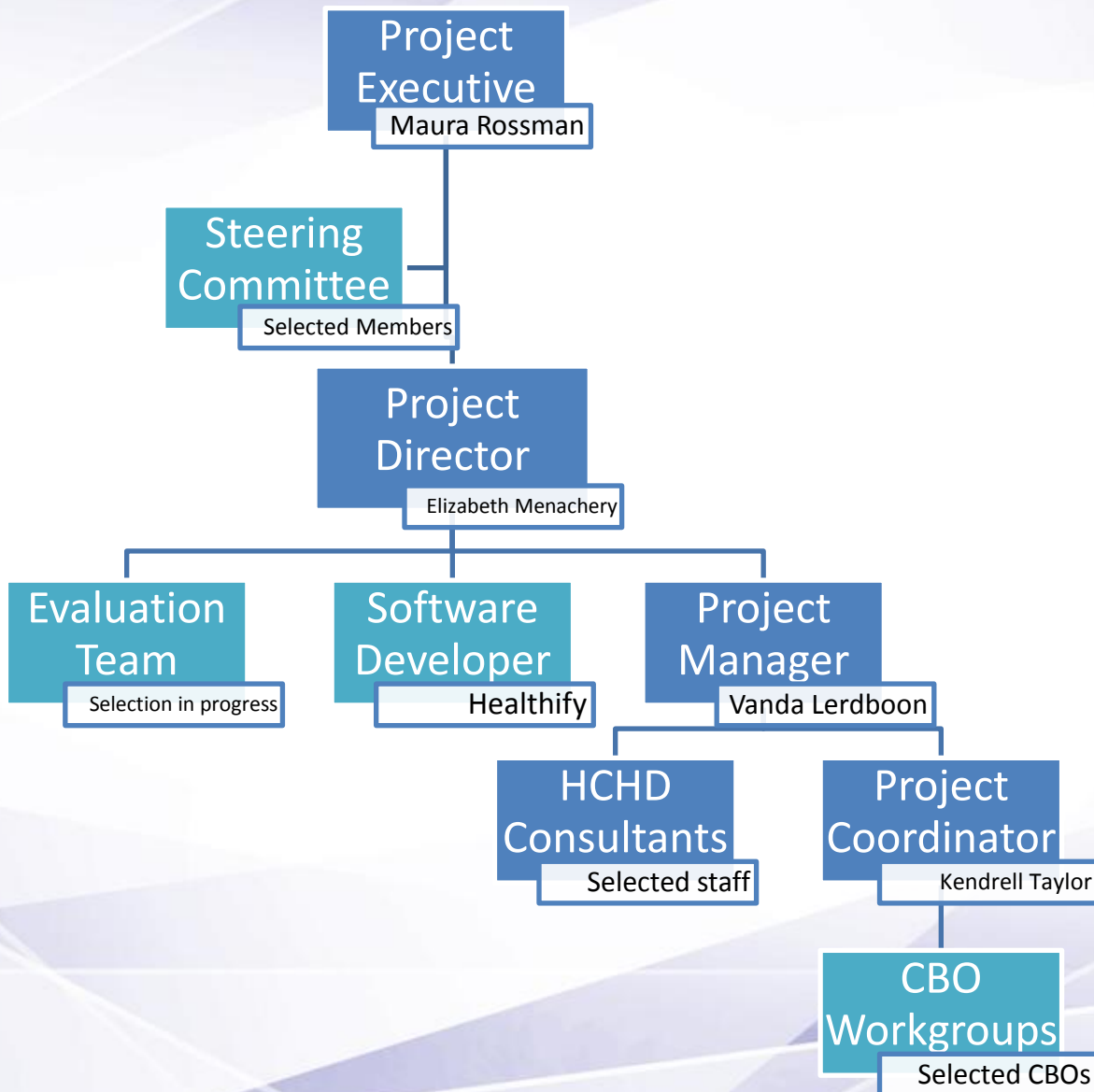


CAREAPP Project Timeline



Key Milestones	2016							2017												2018
	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
1) Select software vendor	x	x	x	x	x															
2) Select evaluator	x	x	x	x	x															
3) Develop communications campaign					x	x	x	x	x	x	x									
4) Customize CAREAPP tool					x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
5) Onboard CBOs users					x	x	x													
6) Conduct user trainings					x	x	x	x	x	x	x									
7) Provide user trainings & technical assistance					x	x	x	x	x	x	x	x	x	x	x	x	x			
8) Facilitate user workgroups								x		x		x		x		x		x		x
9) Hold Steering Committee meetings	x				x			x			x			x			x			x
10) Collect & evaluate data					x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
11) Share pilot final results																				x

CAREAPP Governance Structure



Thank you!



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